



Founded in 1959 by Sara O'Meara and Yvonne Fedderson
PREVENTION and TREATMENT of CHILD ABUSE



HOTLINE IMPACT REPORT

2016

The Childhelp National Child Abuse Hotline is a program of Childhelp, a 501c3 organization that counts on community support to meet the needs of abused, neglected and at-risk children.



CHILDHELP NATIONAL CHILD ABUSE HOTLINE

1-800-4-A-CHILD® (1-800-422-4453)

CHILDHELP NATIONAL HEADQUARTERS

4350 E. Camelback Road, Building F250

Phoenix, Arizona 85018

Telephone (480) 922-8212 Fax (480) 922-7061

www.childhelp.org



Quotes from Callers

What an amazing service you provided for average people like me not knowing what to do in situations like this. Thank you for your amazing service.

This hotline is absolutely amazing, seriously I don't know what I would do through all of this if it wasn't for you guys, thank you so much.

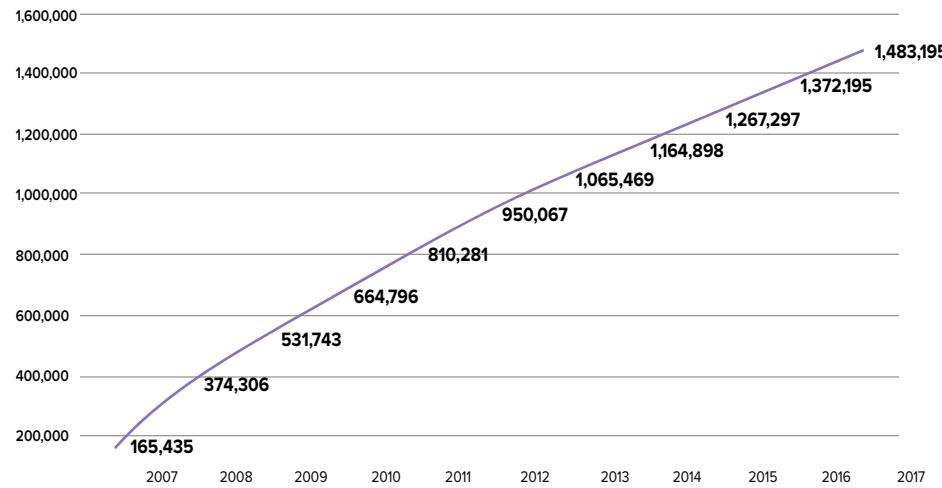
You have helped me tremendously. You don't understand how much.

CHILDHELP NATIONAL CHILD ABUSE HOTLINE

The Childhelp National Child Abuse Hotline, **1-800-4-A-CHILD (1-800-422-4453)**, is dedicated to preventing child abuse. Serving the United States, its territories, and Canada, the hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors who, through interpreters, can provide assistance in over 170 languages. The hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources. All calls are confidential.

The hotline has received more than 2 million calls since it began in 1982. These calls come from children at risk for abuse, distressed parents seeking crisis intervention and concerned individuals who suspect child abuse may be occurring. The hotline is a valuable resource for mandated reporters who suspect abuse, such as school personnel, medical and mental health professionals and police and fire investigators.

Total Calls Since 2007



The Hotline has received nearly 1.5MM calls over the last 10 years. Through your gift of sponsorship, our counselors will be there to answer the call for decades to come.

STATS Childhelp National Child Abuse Hotline

Based on Hotline contacts documented July 1, 2015 – June 30, 2016

TOP 3 STATES

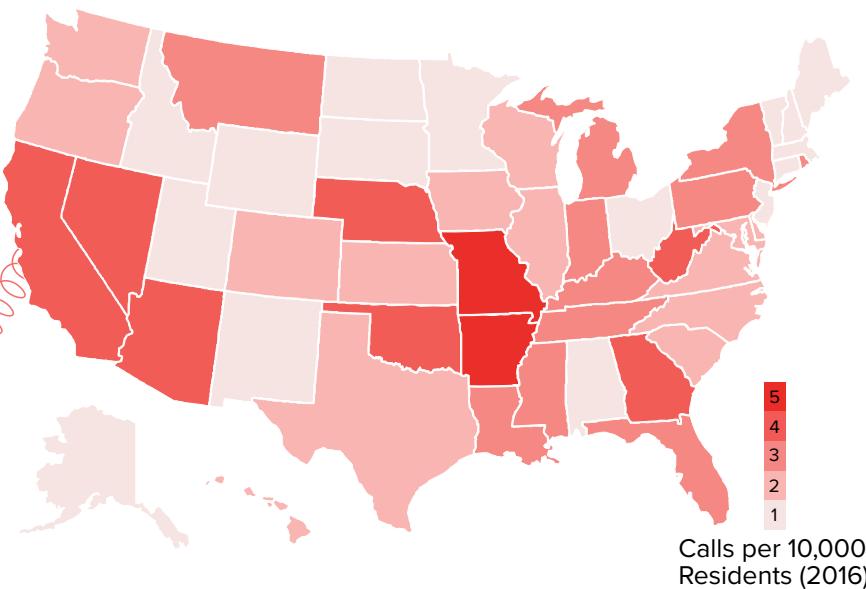
Calls per Capita

State	Calls (per 10,000)	Population (2016)
Missouri	7.2	6,093,000
Arkansas	6.7	2,988,248
District of Columbia	5.6	681,170

In fiscal year 2016,

106,459 CALLS AND TEXTS WERE RECEIVED

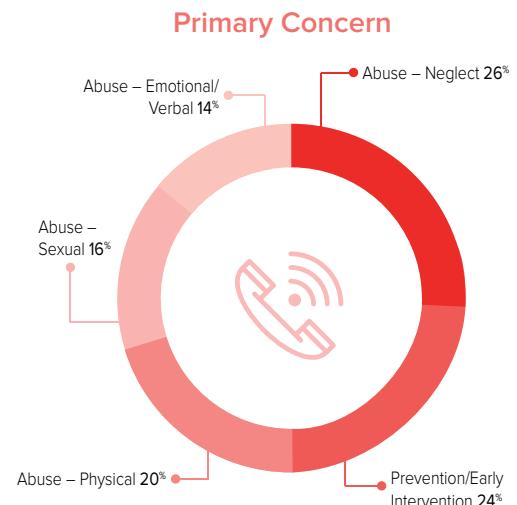
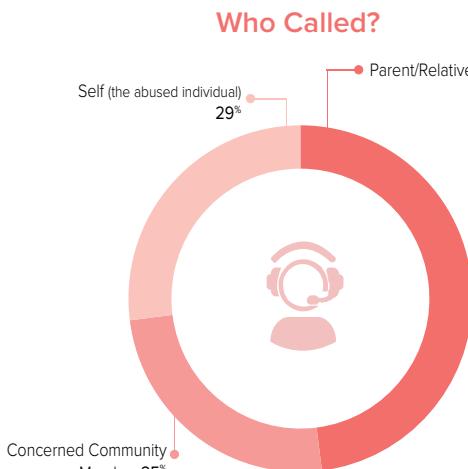
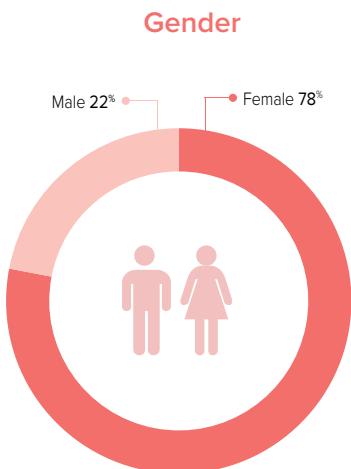
from children at risk for abuse, distressed parents seeking crisis intervention and concerned relatives, educators, and law enforcement who suspect child abuse may be occurring.



THE CHILDHELP NATIONAL CHILD ABUSE HOTLINE SUPPORTS OTHER PROGRAMS IN CHILDHELP'S MISSION

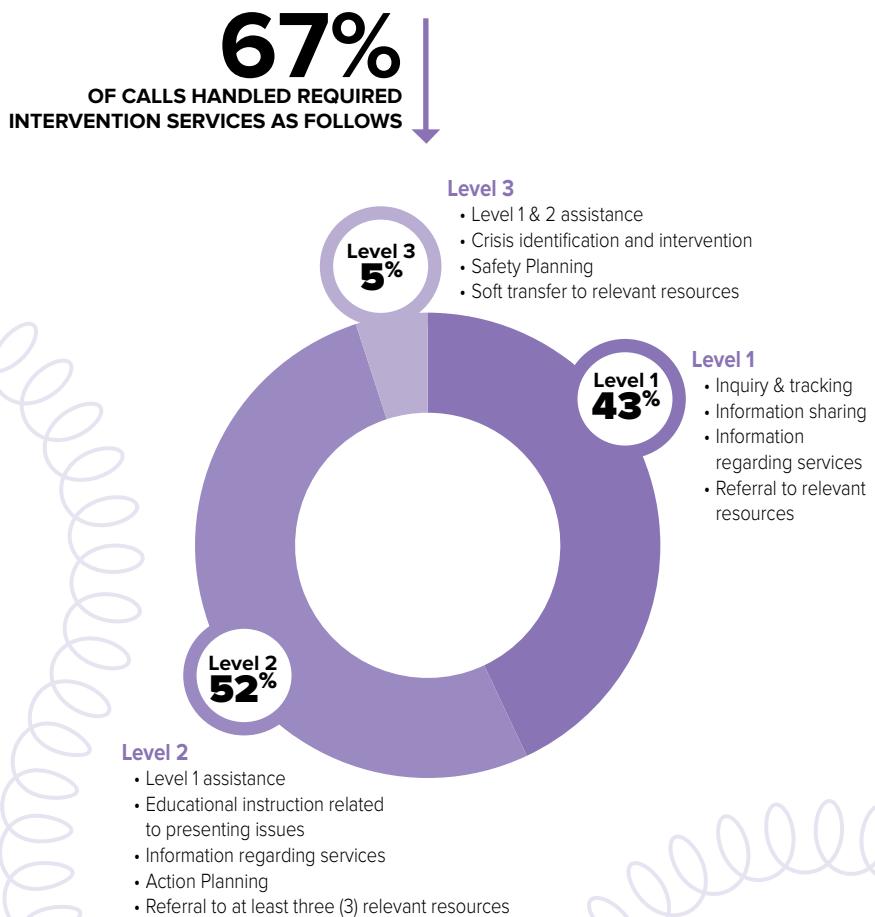
TOO. Clients of Childhelp's advocacy centers and residential facilities can count on the hotline, anytime, anywhere.

Facilitators who present Childhelp Speak Up Be Safe prevention education curriculum at schools can't hear every disclosure of abuse, but can point students and teachers to 1 800 4 A CHILD for help. At Childhelp's family skills classes and foster care training, clients of all ages learn someone will be waiting a phone call away in a time of need.



HOW WE HELP

Level of Intervention



Incoming Text Contacts



Childhelp **134**

Speak Up Weapons **48**



Hotline Webpage

In 2016, the Hotline page received **167,287 page views**

Childhelp:

Awareness as Action

Since its inception in 1959, Childhelp's programs and services, which range from residential services to prevention education, have impacted more than 10 million children nationally and internationally. Childhelp looks to a philosophy centered on love and hope for every survivor as it helps victims of emotional, physical, and sexual abuse, parental neglect and bullying and all crimes against children.

Childhelp founders Sara O'Meara and Yvonne Fedderson have been seated in the Oval Office with every US president since Jimmy Carter — as well as Senators, Congress members and policymakers — to shape child-centered legislation. They mobilize citizens across the country in the fight against child abuse by shaping *National Child Abuse Prevention Month* and the *Childhelp National Day of Hope*.

After drafting the Childhelp Governors' Resolution against Child Abuse, they saw to have each governor's signature on the unprecedented document committing them to eradicating child abuse in their state. They were also instrumental in the authorization of a national registry of abuse offenders.

Hotline on the air

The Hotline has been championed by celebrity friends since its beginning with support from the likes of Florence Henderson, Ed Asner, Seals and Crofts, and Cheryl Ladd. Today, it continues to find celebrity support, mentioned on air by friends like Kathie Lee Gifford, Megyn Kelly and Bill O'Reilly whenever child abuse issues emerge in the news.

Hotline in print

The Childhelp National Child Abuse Hotline is a mainstay in nationally syndicated advice columns and is often offered by Dear Abby, Dear Prudence and Carolyn Hax as a smart first step for writers worried about abuse or neglect of a child. Journalists often include 1-800-4-A-CHILD in stories on child abuse and neglect, and the hotline was recently featured in Parents Magazine.